## European Virtual Forum 2024 - Agenda









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# European Virtual Forum — A Network of Trusted Flaggers

#### Introduction

Join us on 30 April 2024 for the 2nd annual European Virtual Forum (EVF) on the topic of "A Network of Trusted Flaggers". This focus group will explore the Digital Services Act (DSA) and the procedures and roles associated with becoming Trusted Flaggers under the Act. We will outline the new regulatory requirements and provide a platform for experience sharing on the Trusted Flagger application process and the collaboration status between industry, Digital Services Coordinators, and the INHOPE/Insafe networks.

This meeting is intended for INHOPE hotlines and Insafe helplines interested in applying for Trusted Flagger status, as well as industry operating in the EU and national Digital Services Coordinators.

This event is funded by the European Commission as part of the Better Internet for Kids Programme under the Digital Europe Programme (DIGITAL).

#### Registration

Please register for the EVF here.

Spaces are limited and registration is subject to approval.

#### **Expected Outcome**

The expected outcome of this meeting is to equip participants with insights into the implementation status of the DSA and the implications of new regulatory requirements for the collaboration between Member States, industry, and the INHOPE and Insafe network.







Additionally, the meeting aims to clarify the application process for those aspiring to become trusted flaggers, outlining the standards or processes that interested hotlines or helplines must meet. The outcome will also include information gathered on the trusted flagger application status within the INHOPE and Insafe networks, to further facilitate additional support for the networks for successful applications.

#### Agenda

Timing	Session
10:00-10:15	Opening
	Speaker: European Commission
10:15-10:45	Legislative Landscape: Progress Update on the Digital Service Act
	Speaker: Martin Harris-Hess, European Commission
	Kicking off the day, this session will serve as an introductory overview of the Digital Service Act (DSA). It will provide the current implementation status of the DSA, future prospects and what it means for hotlines, helplines and relevant organisations in the coming years.
11:00-12:00	Experiences with Flagging Content: Plenary Session
	Moderator: INHOPE
	During this session, attendees will be invited to share their previous experiences with flagging content under non-DSA priority flagging programmes, with a particular focus on the lessons learned and best practices from these programmes.
12:00-13:00	Lunch Break
13:00-14:00	Becoming Trusted Flaggers under the DSA
	Speaker: Bence Kertész, European Commission
	This session will provide details on the process of becoming a trusted flagger under the DSA. It will delve into topics on:
	• The prerequisites and the application procedure for acquiring the trusted flagger







	status, as outlined in the DSA (See DSA Article 22)
	• The privileges and duties of trusted flaggers: submitting notices to online platforms via priority channels, publishing transparency reports and working with DSCs, (See also DSA Article 16)
	• Maintaining the trusted flagger status: retaining independence and diligence, possible suspension and loss of status
	The session will end with a Q&A session.
14:00-15:00	Trusted Flagger Progress Assessment: Experience Exchange and Improvement Strategies (Breakout session)
	Moderator: INHOPE
	During this breakout session, participants will be organized into small groups to discuss the current status of each hotline, helpline and interested organization's journey towards becoming trusted flaggers under the DSA. Participants will share accomplishments to date, challenges faced and outline next steps in the application process. The objective is to map the current status of trusted flagger applications of interested organisations, pinpoint the specific needs and challenges faced by them and foster the exchange of best practises and ongoing improvement strategies.
15:00-15:30	Coffee Break
15:30-16:00	Breakout Session Feedback
	Speaker: INHOPE
	This session will present the discussions of the breakout rooms on needs, challenges and improvement strategies.
16:00-16:30	Closing and Way Forward
	Speaker: INHOPE
	The last session will focus on next steps for hotlines, helplines and interested organisations to apply trusted flagger status and how INHOPE and Insafe can support in the application process as well as the ongoing future.







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