

What is a portal?

Portals enable the public to anonymously report suspected illegal online material in countries where no hotline exists. These reports are reviewed by analysts working for the organisation that operates the portal, which is often outside the country where the report was made.

Currently, all portals listed on our website are operated by the UK-based INHOPE member, the [Internet Watch Foundation](#) (IWF). Analysts at the IWF assess and remove content reported through these portals.

What's the difference?

Portals are a valuable solution for countries without a local hotline, providing a way to report illegal content. However, hotlines offer the advantage of being based within the same country, giving them a deeper understanding of the local and cultural context. This is beneficial for several reasons:

- **Collaboration with local authorities:** Hotlines work closely with national Hosting Providers (HPs), who remove the content, and Law Enforcement Agencies (LEAs), who rescue victims and apprehend perpetrators. These relationships are crucial for efficient coordination and action.
- **Cultural awareness:** Hotlines' familiarity with local laws and customs makes them effective at raising awareness about CSAM and educating the public on how to report it.
- **Stakeholder relationships:** INHOPE member hotlines are encouraged to participate in awareness-raising activities and are required to consult with key national stakeholders, such as the government, law enforcement, internet industry, and child welfare organisations.

To see the full list of criteria which a hotline must meet to join the INHOPE network, see the [INHOPE Code of Practice](#). Or, find out more about setting up a hotline [here](#).